I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: November 5, 2009 Electronic Signature for David A. Lovell: /David A. Lovell/ Docket No. 92717-00363USPT (PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: David Ian Houlding et al,

Application No. 10/830,175 Confirmation No. 7727

Filed: April 22, 2004 Art Unit: 2442

For: SYSTEM AND METHOD FOR Examiner: R. B. Harrell CUSTOMIZING A CORE PRODUCT

AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116

MS AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir

INTRODUCTORY COMMENTS

In response to the Office Action dated August 18, 2009, finally rejecting all pending claims, please amend the above-identified U.S. patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.